

**FREQUENTLY ASKED QUESTIONS
FEBRUARY 6, 2010 SNOW EMERGENCY
MT. LEBANON EMERGENCY MANAGEMENT CENTER**

WHAT IS A SNOW EMERGENCY?

Allegheny County and the Mt. Lebanon Emergency Management Agency have determined that conditions outside are dangerous, with many downed and live electrical wires, dangerous road conditions and trees caked with heavy snow. You are advised to stay in your home and stay off the roads.

WHAT IF I HAVE AN EMERGENCY?

Call 911. For urgent concerns, call 412-344-2708.

WHAT IF I DO NOT HAVE HEAT?

You may go to our heating center, set up at the Municipal Building, 710 Washington Road. Parking is free in the South Garage but please do not drive if you can avoid it. You may not bring your pets to the center.

ARE BUSES OR THE “T” RUNNING?

Currently, the Port Authority has suspended service.

WHAT CAN I DO TO HELP?

The Mt. Lebanon Fire Department has requested that if you'd like to help, you should dig out your local fire hydrant. Simply shovel three feet around the circumference of the hydrant.

WHY DOES MY CALLER ID SAY “OUT OF AREA” WHEN IT’S THE MUNICIPALITY CALLING WITH AN EMERGENCY ALERT?

The issue has been addressed with the phone company and we are working on resolving it.